

# Tech for good starts here

Make a difference with  
intelligent automation



# Helping those in need

**Social good initiatives benefit those in need, focusing on life essentials such as healthcare, clean water, food, clothing, shelter and education.**

There is a growing need for life essentials across the globe. In times of economic instability, war, natural disasters, and pandemics, people are tasked with doing and needing more while being hampered by outdated processes and systems.

Intelligent automation, a technology designed to solve complex business challenges through the use of artificial intelligence and robotic process automation, extends far beyond its intended use by assisting people in need and the organizations that serve them worldwide.

# Information is key

All organizations—profit and nonprofit—run on information. It can be information about sales, products, and the market to meet business goals. For non-profits, it can be information about people and patients in need—who they are and what they need, when, and where—to meet relief and service goals.

Success depends on accessing, inputting, and analyzing information as quickly and accurately as possible. Unfortunately, when these tasks are done manually, this process is slow and error-prone.

Intelligent automation empowers end-to-end business process automation for any organization. It accelerates and streamlines those slow and error-prone tasks, freeing humans to focus on what they do best: decision making, creativity, and human-to-human interaction.



**NHS****Northampton General Hospital**  
NHS Trust**Learn more**

# A prescription for the NHS

The pandemic created several challenges for the National Health Service (NHS). One of the biggest challenges was the ability to maintain its high level of quality care. The NHS needed to free up overburdened staff from manual administrative tasks while continuing to increase efficiency and timely delivery of services. It needed to give its clinicians more time for care and a helping hand to fill vacant roles.

Intelligent automation provided that solution and made the NHS better prepared for any new obstacles it might encounter. Based on current success, the NHS predicts that **80% of its organizations will have some form of intelligent automation in 2023**, with more than 50% having multiple automations.

That works out to nearly **1 million hours repurposed** to allow more time with patients, less time on administration, and the continued delivery of excellent care.

**18K**  
**hours saved**



Our ambition is to be the most digital hospital group in England by July 2023. Achieving that would mean clinicians are given excellent tools that give them back time to care, patients are in control of their treatment, managers have instant access to information to drive decision-making, and all staff have access to amazing training and support."

**Andy Callow**

Group Chief Digital Information Officer, University Hospitals of Northamptonshire NHS Group, UK



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Having a responsive, user-friendly bot to interact with vulnerable families requesting help allows the volunteers in our centers to use more of their valuable time providing direct support and spend less time processing and validating requests manually.”

**Inna Kampen**  
Director of Step with Hope



# Automating aid in Ukraine

**Conflict amplifies every kind of need—food, clothing, healthcare, and counseling. Requests for aid flood relief organizations in times of crisis.**

As with other NGOs, **Step with Hope**, was doing its best to handle the flood of requests, but volunteers were mired in manual processes, which made it difficult to respond in a timely manner.

Step with Hope partnered with the Center for Humanitarian Technology and Automation Anywhere to create a bot that gives volunteers more time for their highest priority: face-to-face human relief efforts. The bot ensures the completion, accuracy, and speed of online relief request processing.

With intelligent automation, **17,500 requests** from **14,000+ Ukrainians** in need were **processed in 10 weeks** and **400 hours of processing time** were **saved in the first 6 weeks** of the bot's operation. Step with Hope is now able to expand its relief efforts across additional locations, increasing from 18 to 25 centers.

**Learn more**





## Automation Anywhere in action

**3M+** Digital Co-Workers, or bots,  
powering digital transformation

**1200+** Bot Store products to help  
users scale quickly

**90+** Countries covered for a local  
and global perspective

# And now it's YOUR turn

## Intelligent automation for healthcare and humanitarian relief are just the beginning.

Automation Anywhere is the #1 cloud automation platform, delivering automation and process intelligence solutions across all industries to automate end-to-end business processes for the fastest path to transformation. Over the years, we've been recognized as a technology leader by global industry analysts and our customers—large and small—worldwide. Our mission to transform how work gets done continues to drive our award-winning innovation.

We're also recognized for promoting intelligent automation for social good. Our technology is built on human enablement. Anyone, anywhere can use our products at any time. From the business user or volunteer with no prior technical background to the professional developer. Our technology is built to help organizations deliver the most efficient and timely support for those in need.



# Technology and support for social good

**As part of our ongoing commitment to human enablement, we also:**

- Provide free licenses and discounts to help organizations deepen and scale their missions.
- Advance education equity and workforce inclusion with upskilling and reskilling, scholarships, and training certifications.
- Donate resources and time to help communities tackle big and small social challenges that can benefit from technology.

**Partner with Automation Anywhere and see how we can help you.**

**Start here:**

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**ANYWHERE**