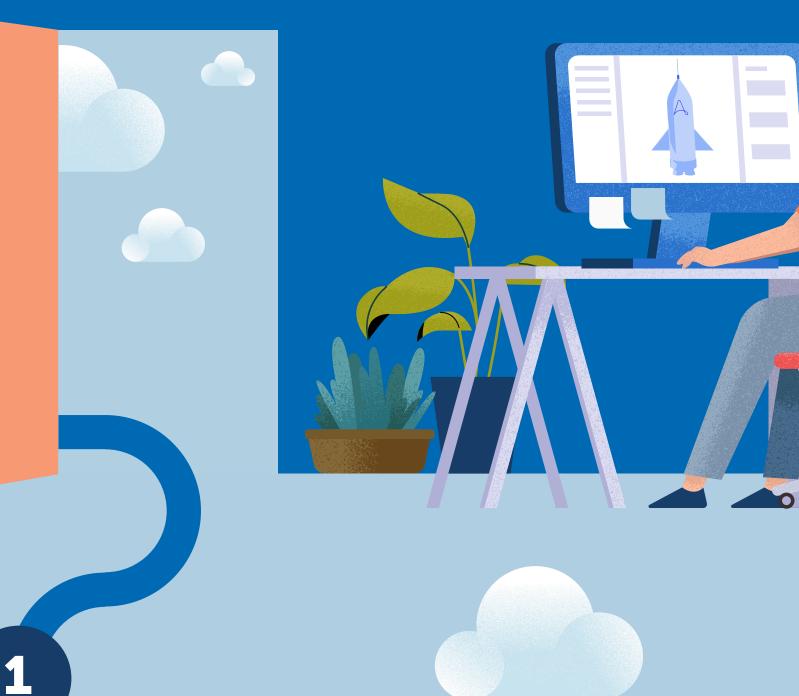




#### Major Automation Predictions for 2023

Tomorrow is right around the corner. Even though automation is already powering enterprises ahead of competitors, it's poised to dramatically increase the efficiency of those that take advantage of its capabilities. Here are five predictions for what enterprises can expect from automation over the coming months and years.



## Innovation through boosted productivity. Technology is not about doing existing things

Technology is not about doing existing things better, cheaper, faster; it's about doing things we've never done before. This is about doing more. Out of the 100 million processes we run, about 20% of them are things we had never done before because either it was not technologically possible or not economically viable. In another 3 to 4 years, I estimate that will reach 40%. That means new products, services, better offerings, and better quality of life.

**Automation will unleash more** 





Automation Anywhere



### There will be a big focus on quickly driving return on investment (ROI) and business key performance

**Evolving economic conditions will** 

force a focus on time-to-value.

indicators (KPIs) without breaking the bank.

With the 2023 economic outlook bringing higher inflation, supply chain issues, and a focus on profitable growth, intelligent automation will be a crucial strategy for automation leaders.

This is especially true for Chief Experience Officers (CXOs) seeking more value from their current investments.



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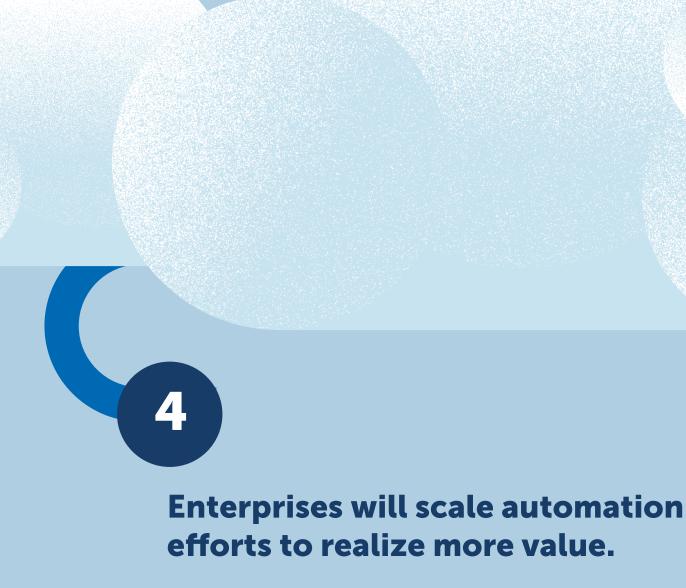
# Generative AI will power the next wave of business automation. To date, much of business automation has used AI models that are limited in

AI will create smarter automation to

elevate human performance.

Al is opening up a new era of technologies.
These can serve broader use cases with minimal setup by using large, pre-trained models like
ChatGPT. This will help businesses expand their automation program and impact significantly.





### to train them and provide oversight for better governance like tracking pipeline, measuring success, and catching bottlenecks.

Organizations will find efficiencies by expanding

their intelligent automation programs. Businesses

must scale their automation programs to increase

the impact of Al-powered end-to-end automation. Solution providers can offer the resources and tools



MD, MBA, Global Healthcare Leader

**Automation Anywhere** 

have to think wider and scale adoption to maintain

a competitive advantage.

Girish Pai
Global Head of Cognizant Automation
Cognizant

Automation and Al will be critical to healthcare resilience.

We're looking at the roles of Al and intelligent automation in supporting all care delivery areas.

### analyze, and report from multiple disparate data sources.

New technologies, care practices, business

and patient care. Automation will play an

with its ability to quickly, easily, and

accurately gather, input, organize,

essential role in meeting those challenges,

models, and aggressive government regulations

will mold the future of the healthcare industry

Where will you take your enterprise?

Learn how we can help by visiting automationanywhere.com



AUTOMATION